

[Back to Mobile View](#)



You bank with Bank of America. Now invest with Merrill Edge.

You have your IRAs and all your 401(k)s.

MERRILL EDGE
Bank of America Corporation

- [AOL](#)
- [MAIL](#)
- - You might also like:
 - [AOL Jobs](#),
 - [AOL Real Estate](#)
 - and [More](#)

•

- [Sign In / Register](#)

[DailyFinance](#)

An AOL Money & Finance Site

Sunday, February 12, 2012

[Browse Securities](#)

- [Get Quote](#)
- [Search DailyFinance](#)

- [Main](#)
- [Investing](#)
- [Economy](#)
- [Portfolios](#)
- [Market News](#)
 - [Stocks](#)
 - [Bonds](#)
 - [Futures](#)
 - [Currencies](#)
 - [Commodities](#)
 - [International](#)
- [Personal Finance](#)
 - [Retirement](#)
 - [IRA Center](#)
 - [Calculators](#)
 - [Insurance](#)
 - [Banking](#)
- [Credit](#)
 - [Credit Cards](#)
 - [Credit Reports](#)
 - [Debt](#)
- [Saving Money](#)

- [Savings Experiment](#)
- [Consumer Ally](#)
- [Economizer](#)
- [Family Money](#)
- [College Finance](#)
- [Fantastic Freebies](#)
- [Video](#)
- [Features](#)
 - [Photo Galleries](#)
 - [Is It Worth It?](#)
 - [The Price of Fame](#)
 - [Ask an Expert](#)
 - [Recalls](#)
 - [Special Report](#)
- [Taxes](#)
 - [Tax Center](#)
 - [Tax Tools & Resources](#)
- [Feedback](#)

DJIA	12,801.23	NASDAQ	2,903.88	S&P 500	1,342.64	10 yr Note	1.98%	Gold	1,723.30	Oil
↓ -89.23	-0.69%	↓ -23.35	-0.80%	↓ -9.31	-0.69%	↓ -0.07	-3.41%	↓ -15.70	-0.90%	↓ -0

Pampers Dry Max complaints spark federal investigation

By [Mitch Lipka](#) Posted 6:00PM 05/04/10 [Consumer Ally](#)
[58 Comments](#) [Print](#) Text Size [A](#) [A](#) [A](#)



The U.S. Consumer Product Safety Commission has launched an investigation into [parents' complaints](#) that the new version of Pampers diapers, Pampers with Dry Max, is causing rashes, burns and bleeding.

"Anything that occurs with infants we take very seriously," CPSC spokesman Scott Wolfson told [Consumer Ally](#). "It's early in our investigation."

Parents' concerns and mounting complaints on online sites including Pampers' Facebook fan page were [first reported](#) by Consumer Ally about two weeks ago. Since then, the number of members of the page has doubled to more than 3,000 and the complaints continue.

Wolfson urged parents who have experienced problems with the diapers to file a complaint with the CPSC by calling its hotline at 800-638-2772, filling out an [online form](#) or by emailing the agency at info@cpsc.gov. Wolfson said he did not know how long the investigation would take.

Bryan McCleary, a spokesman for Procter & Gamble, which makes Pampers, said the company welcomes the investigation.

As with many consumer products in the marketplace, especially major new product introductions, Pampers contacted the CPSC to share the extensive safety data related to the Dry Max diapers. "We appreciate the opportunity of working proactively with this agency and welcome the opportunity to discuss any concerns or misleading information that may exist."

One of the materials used in the new diapers should be responsible for the types of rashes being complained about. The [company maintained that](#) the only changes in the new version of the diaper that became available nationwide, is the design, which includes less filler material.

Concerns have been raised about the chemicals used to capture urine in the diapers -- known as superabsorbent polymers. The reduction in other materials in the new diapers could cause greater exposure to them.

McCleary said the company is confident that is not a problem.

"The absorbent gel is separated from the baby's skin by two layers of soft fabric and designed to provide great Pampers dryness," he said. "Extensive safety evaluation and clinical testing indicate that the Dry Max diapers maintain the same healthy skin condition as our previous version."

The company's stance has angered some parents who remain convinced the diapers are responsible for irritation on their children.

Rosana Shah, who started the Facebook page dedicated to getting Pampers to bring back its old version, said she is pleased to see that federal investigation is taking place.

"I am extremely happy about this. We wanted a watchdog body to take notice and do their own independent research," the Louisiana mother said. "We are just lay consumers and we didn't have the expertise at our disposal to do that."

Shah said she believes whatever was changed in the new Pampers is causing the problems.

Rachel Murray, a Wisconsin mother of an 18-month-old, said she is also convinced it was the diaper that caused her son's rash. She said when she first started using the new Pampers her son developed a "weird diaper rash" that went away immediately after she finished the package and used other diapers she had at home.

She said she didn't notice the pattern until she used the Dry Max diapers again. Within four diaper changes using the Dry Max diapers, the rash reappeared. Once she switched to another diaper, the rash disappeared again, she said. Murray decided to abandon the diapers even though she still has a bunch of packages at home.

"I thought about donating the diapers, but could not bear the thought of another baby having the same issues," she said.

Murray also said that she was put off by how the company's customer service folks dismissed her. That is a common thread among the unhappy lot complaining about the diapers.

Procter & Gamble's McCleary said the company is listening to consumers and trying to determine if anything could be causing them problems.

"We respond to each consumer based on their individual experience," he said. "We use our extensive quality assurance program to follow-up on consumer contacts we receive."

McCleary said doctors internally and outside have looked at the issue and the company has even invited some of the customers to have their child's rash reviewed by a pediatrician and dermatologist.

"The findings from these reviews are consistent and we have seen no evidence of a skin safety issue as a result

of Pampers with Dry Max," he said.

Sponsored Links

Free Credit Score Online

View your 3 Credit Scores from all 3 Bureaus for \$0!
www.FreeScoreOnline.com

Money Market Accounts

Find Out the Difference Between a Money Market and Savings Account!
CanDoFinance.com/MoneyMarket

Do Your Taxes

Tax season is here. Let TaxSlayer.com do all the tax work for you!
www.TaxSlayer.com

Don't Get Ripped Off By Social Security

For most people, Social Security won't provide enough income to live off of. Sure, it'll pay for the essentials. But it won't give them the golden years they've dreamed of — traveling, spoiling grandkids, and so forth. That doesn't have to be you! You see, there's one little-known way to boost your Social Security payout by as much as 25%. All the details are laid out in a new report from The Motley Fool, which can be yours FREE today. Enter your email address below to access this FREE report!

[Click Here, It's Free!](#)

[Privacy / Legal Information](#)

The Death of Wal-Mart

The reign of the "King of Retail" is over. *The Wall Street Journal* reports an up-and-coming rival is growing sales at double the pace of Wal-Mart. This future blue chip is the only company in history to grow its sales from \$0 to \$3 billion in its first 6 years.

The best part: The company *Fortune* ranks No. 1 in retail cranks out all this cash — while making life better for its employees. Get the name of this stock in The Motley Fool's FREE report called "The Death of Wal-Mart — The Real Cash Kings Changing the Face of Retail."

[Click here for instant access to this FREE report!](#)

Sponsored Links**Free Day Trading Classes**

Become an Expert Trader With A Free Day Trading Course Near You Today!
www.TradingAcademy.com/FreeWorkshop

Penny Stocks Jumping 2100%+

Which stocks have the potential to jump 2000%+ this week? We'll tell you... 100% FREE!
www.SuperiorPennyStocks.com

[Buy a link here](#)

Tagged: [burns](#), [complaints](#), [cpsc](#), [diaper](#), [dry max](#), [pampers](#), [rash](#)
[Print](#)

Related Videos

<...>



Qui Tam Tips: How To File A Whistleblower Complaint



Tables Turned: Microsoft Asks EU to Investigate Google



How Drilling Safety and Infrastructure Issues Affect Range Resources



Rightsizing Your Life for Retirement



AP

[FALSE HOPE: Dow Takes Worst Fall Of 2012 As Greek Deal Unravels](#) - FOX Business
['GO AHEAD, MAKE MY DEBT': Clint Eastwood Weighs In On Deficit Struggle](#) - CNNMoney
[LOVE IN RESERVE: #FedValentines Goes Viral On Twitter](#) - IBTimes
[WHO? Tech Stocks To Buy Not Called Facebook Or Apple](#) - The Motley Fool
[IMITATION AROMA: HBO, U.S. Clamp Down On 'Sex In the City' Counterfeit Perfumes](#) - The Huffington Post
[IN TIME FOR VALENTINE'S: 10 Best Cities To Be Single In](#) - CBS News
[KODAK MOMENTLESS: Iconic Company Ceases Digital Camera Production](#) - InvestorPlace
[THE FORCE: Star Wars Franchise Worth Over \\$30 Billion And Growing](#) - 24/7 Wall St.

Add a Comment



Sign in »

Type your comment here

*0 / 3000 Character Maximum

Submit

[Recent Quotes](#) [Watchlist](#) [My Portfolios](#)

Need a reason to roll over your 401(k) or transfer your IRA?
We'll give you
500
LEARN MORE

You bank with Bank of America.
Now invest with Merrill Edge.SM

MERRILL
EDGE
Bank of America Corporation

Daily Finance Quotes & News

DOW JONES INDUSTRIAL AVERAGE

DJINDICES:^DJI

12,801.23 ▼ **-89.23 (-0.7%)**

Quote as of 4:03 PM EST on 02/10/12



[The 3 Worst Dow Stocks This Week](#)

by DailyFinance

[A Better Way to Win With Dow Stocks](#)

by DailyFinance

[The Greatest Dividend Stock on the Dow](#)

by DailyFinance



Most Popular Stories



Getty Images

[The Money Man Behind Rick Santorum: Who Is Foster S. Friess?](#)

Like

Like 669



[Savings](#)

[Experiment: Snow Removal](#)

Like

Like 573



Toocassandra

[Why Your 2012 Tax Bill May Jump By \\$8,000](#)

Like

Like 557



[Savings Experiment:](#)

[Tissues vs. Toilet Paper](#)

Like

Like 686



AP-Winslow Townson/Pier Paolo Cito

[Wrecks to Riches: Hunting Sunken Treasures from Cape Cod to the](#)

[Costa Concordia](#)

Like

Like 71

DailyFinance Wire

- [4 Money-Etiquette Questions Answered](#)
- [Walmart's New Health Food Push: Is It Too Hard to Swallow?](#)
- [Newlyweds, Don't Let the IRS Spoil Your Honeymoon](#)
- [Bonds Are a 'Safe' Investment: A Big Lie Gets Even Bigger](#)
- [Why Groupon Will Never Be Great Again](#)
- [Why Used Car Bargains Are Getting Harder to Find](#)
- [5 Reasons Facebook Stock May Be a Better Buy Than You Think](#)

[More DailyFinance Stories](#)

News wire

[AP CNN 24/7WallSt.](#)

- [Obama to submit his budget to Congress on...](#)
- [Iraq opens new oil export terminal in Persian...](#)
- [Boeing says it's frustrated with Dreamliner...](#)

- [Greece's grim choice: deep budget cuts or...](#)
- [Greek Parl't to start debate on austerity laws](#)
- [Faces beyond the numbers of long-term...](#)
- [UK gov't: Press must face tougher penalties](#)
- [Obama budget seeks to boost trade enforcement](#)

[Latest Financial News](#)



- [Getting paid \\$35,000 to short sell](#)
- [What the \\$26B settlement means for you](#)
- [Investing your emergency cash: Return vs. risk](#)
- [First Premier's \\$400-a-year credit card](#)
- [Big banks' bloated mortgage tab](#)
- [Fewer young adults hold jobs than ever before](#)
- [Government assistance expands](#)
- [Bob Rodriguez: The best advice I ever got](#)

[More from CNNMoney](#)



- [Top Earnings Previews For The Week Ahead \(CRL, CIM, NAT, RAX, AVP, GT, MET, OMC, ZNGA, A, NVDA, PCG, DVN, DE, NTAP, CMCSA, APA, DTV, WM, JWN, AMAT, DUK, HNZ, CPB\)](#)
- [24/7 Wall St. Top Analyst Calls of the Week \(AONE, ALU, AMSC, NLY, AAPL, CSCO, COH, CSTR, COP, DLR, IBM, LF, MMM, M, OPEN, POST, SIRI, SOHU, TRLG, ZOLT\)](#)
- [The Force: Star Wars Franchise Worth Over \\$30 Billion and Growing](#)
- [24/7 Wall St. Closing Bell \(COP, GILD, AMSC, MA, COH, LNKD, ATVI, CPST, GPRE, KONA, TRLG, LGF, MOVE, NBL, PCYC, ALU, FLIR, RUTH, FSLR, CIE, TBAC, RPXC, AMRS\)](#)
- [Mid-day Movers \(CIE, AMRS, IPSU, MOVE, LNKD\)](#)
- [Petrobras Shares Volatile on \\$225 Billion Development Plan \(PBR\)](#)
- [Morning Movers \(CIE, ALU, LNKD, AMRS, XIDE\)](#)
- [AEP Dividend Growth Still Looks Safe Ahead \(AEP\)](#)
-

[More from 24/7 Wall St.](#)



Compare Mortgage Rates

Mortgage Rates by

Program National Local


- [30yr fixed](#) 3.71% --
- [15yr fixed](#) 3.00% --
- [5/1 ARM](#) 2.73% --
- [7/1 ARM](#) 2.90% --

Check Local Rates

Choose a State

Sponsored Links

 **The Easy Orange Mortgage**
 2.625% Rate, 2.795% APR. Same rate for all loans up to \$750,000.
www.ingdirect.com

 **A Reverse Mortgage?**
 Near 70? Find out how much money you can get from a reverse mortgage.
www.NewRetirement.com

Get a Large Tax Return
 TaxSlayer.com will maximize your tax returns and do your taxes in no time!
www.TaxSlayer.com

[Buy a link here](#)

Follow Us



[Facebook](#)



[Twitter](#)



[RSS To Go](#)



Headlines From DailyFinance Partners



- [GREECE THREATENS STOCKS](#)
- [Mortgage deal: What critics say](#)
- [Campaign 2012: Billionaires to the...](#)

[More CNNMoney.com](#)

- [MF Global loss estimate revised upwards](#)

- [Rothschild loses Mail libel case](#)
- [NYSE sets 'full service' clearing house for London](#)

More Financial Times



- [Greece Set to Agree on Bailout as...](#)
- [Whitney Houston, Superstar of Records...](#)
- [Romney, in Comeback, Has Maine Caucus...](#)

More from CNBC.com



- [6 Colleges Cutting Tuition](#)
- [The Cost of Living Longer -- Much Longer](#)
- [Time to Leave Your Money Market Fund...](#)

More at SmartMoney

- [Stocks Solidly Higher](#)
- [Morgan Stanley Concedes: Layoffs Are...](#)
- [Honeywell Sees More Challenging Global...](#)

More Fox Business



- [Thinking of sending your favorite...](#)
- [What to know if you plan to contest a...](#)
- [Daily electronics deals: Sony BRAVIA...](#)

More from Consumer Reports



- [More American Civilians Than Soldiers...](#)
- [Occupy Movement Makes Big Plans For...](#)
- [Family Affair: Dick Durbin Aide's...](#)

More from Huffington Post



- [Smart Grid Show And Tell: Seven...](#)
- [Fukushima Cited In Sole NRC Vogtle...](#)
- [Renewable Energy Finance Forum - Latin...](#)

More from AOL Energy

- [Acer Aspire One D270 netbook up for...](#)
- [Spark pre-orders delayed, but here's a...](#)
- [Samsung Galaxy Mini 2 leaked, says...](#)

[More from Engadget](#)

- [10 Worst Cities for Singles](#)
- [How the Foreclosure Settlement Could...](#)
- [Alleged Squatters Found With Drugs....](#)

[More from AOL Real Estate](#)


- [Supermarket Cashier Steals Over...](#)
- [The 11 Jobs Expected To Grow The Most](#)
- [Controversial Workplace Discrimination...](#)

[More from AOL Jobs](#)[DailyFinance](#)

An AOL Money & Finance Site

Sunday, February 12, 2012

[Send Feedback](#)**Business News****Personal Finance****Investing****Our Partners**

- [Main](#)
- [Autos](#)
- [Books](#)
- [Charity](#)
- [Columns](#)
- [Crime](#)
- [Food](#)
- [Green](#)
- [Media](#)
- [People](#)
- [Travel](#)
- [Jobs](#)
- [Real Estate](#)

- [Debt](#)
- [Insurance](#)
- [Credit](#)
- [College Finance](#)
- [Retirement](#)
- [Recalls](#)
- [Taxes](#)

- [Portfolios](#)
- [Media](#)
- [Stocks in the News](#)
- [ETF's](#)
- [Earnings](#)

- [Tech News](#)
- [Small Business](#)
- [Real Estate](#)
- [Jobs](#)
- [24/7 Wall St](#)
- [Autoblog](#)

[DailyFinance Sitemap](#) | [Terms of Service](#) | [Privacy Policy](#) | [Trademarks](#) | [HELP](#) | [Advertise With Us](#)

© Copyright 2012 AOL Inc. All Rights Reserved